

## RECEIVED

NOV 2 3 2004

Technology Center 2600

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/775,321

Confirmation No. : 9217

**Applicants** 

: ARNOLD, Greg; SORIANO, Fermin

Filed

: January 31, 2001

T.C./A.U.

: 2645

Examiner

: CHOW, Ming

Title

: Unified Messaging/Call Routing Configuration Using Palmtop Computer

Docket No.

: PALM-3564.PSI

## AMENDMENT AND RESPONSE TO OFFICE ACTION

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action of August 12, 2004, Applicants respectfully request further examination and reconsideration of the above-identified patent application in view of the arguments set forth below.